

Q.1) For books purchased online, within how many days will they be delivered?

A: Books purchased online will be delivered within 6 to 7 business days to cities outside Mumbai. For deliveries within Mumbai city, printed books will be delivered within 5 to 6 business days.

Q.2) For Online Practice Papers purchased, when will they be activated?

A: Online Practice Papers are automatically activated on the same day of purchase or within 24 hours of purchase. You can access them by logging into your NELTAS login account.

Q.3) For E-books purchased, when will they be activated?

A: E-books are activated automatically within **24 hours** of purchase. Once activated, they can be accessed by logging into your NELTAS account at [www.neltas.com](http://www.neltas.com).